

Victoria International Airport

MagnusCards Printable
Card Decks 2024





 Inclusion Partners

Card Deck #1



Victoria International Airport –
Check-in at the Airport at the
Customer Service Agent Desk

6 cards

Travel

Start →





This Card Deck will show you how to check-in with a Customer Service Agent at Victoria International Airport (YYJ). This may be an option if you have not checked-in on-line or you are using a mobile device (available up to 24 hours) prior to scheduled departure. At the airport, you can check-in at the counter or use a self-serve kiosk. Checking in for your flight with one of the options is needed to get ready to go on a trip. Click NEXT to get started for the steps to checking-in with a Customer Service Agent at the counter.



Listen

Previous Card

Next Card

Step 1 of 6



Please check-in 90-120 minutes before your flight is scheduled to leave. Check your itinerary to see which airline you are flying with. To check-in, go to the airline counter that looks like this.



Listen

Previous Card

Next Card

Step 2 of 6



Wait in the line marked Check-In Assistance. Give your passport and/or ID to the Customer Service Agent and tell them where you are going.



 Listen

 Previous Card

Next Card 

Step 3 of 6



Place your luggage on the scale when the agent asks. Airline staff will tag your luggage and place it onto a conveyor belt. Your luggage will go onto the airplane. Keep your carry-on backpack or bag with you.



 Listen

 Previous Card

Next Card 

Step 4 of 6





Get your boarding pass and remember to keep it with you.



Listen

← Previous Card

Next Card →

Step 5 of 6



You have completed check-in! Proceed to the Security Screening Checkpoint.



Listen

← Previous Card

I'm done ✓

Step 6 of 6





Inclusion Partners

Card Deck #2



Victoria International Airport -
Check In at the Airport at the Kiosk

7 cards

Travel

Start →





Please check-in 90-120 minutes before your flight is scheduled to leave. To check-in, go to a kiosk that looks like this. To use the kiosk, you will touch the screen to begin. Select your airline and follow the prompts. Ask an airline representative nearby if assistance is needed.

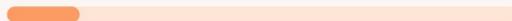


Listen

Previous Card

Next Card

Step 1 of 7



Tap the airline that you will be flying with. This information will be on your itinerary.



Listen

Previous Card

Next Card

Step 2 of 7





Follow the instructions on the screen. The next screen may ask you to read some information very carefully and touch "I agree".

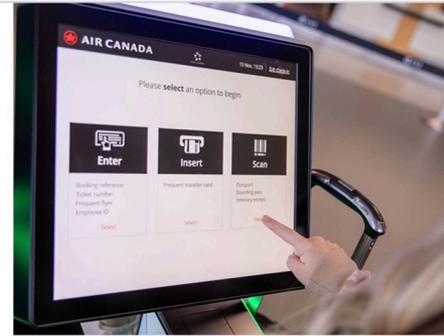


Listen

Previous Card

Next Card

Step 3 of 7



Select how you would like to confirm your check-in. Depending on your airline, options include scanning your passport, receipt or mobile device, or typing in your booking reference, name and flight number.



Listen

Previous Card

Next Card

Step 4 of 7





Once you select your preferred method of confirmation, continue to follow the instructions on the screen. Ask an airline representative nearby if assistance is needed.



 Listen

 Previous Card

Next Card 

Step 5 of 7



Once you have checked in correctly, if you have checked baggage, the kiosk will print your boarding pass and your baggage tag. Follow the directions on the tag and place on baggage handle. Keep your boarding pass with you. Ask an airline representative nearby if assistance is needed.



 Listen

 Previous Card

Next Card 

Step 6 of 7



Once you are finished checking-in at the kiosk, proceed to the bag drop counter with your checked bag or proceed to the Security Screening Checkpoint.



Listen

Previous Card

I'm done

Step 7 of 7

Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile

Card Deck #3



Victoria International Airport (YYJ)



Inclusion Partners

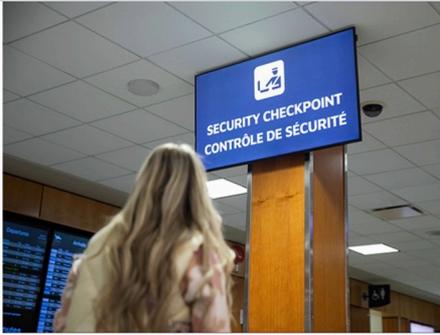


Victoria International Airport - Security Screening

15 cards Travel

Start →





This Card Deck will show you how to go through security screening at Victoria International Airport. Click NEXT to get started.



 Listen

 Previous Card

Next Card 

Step 1 of 16



You will need your boarding pass ready to present to the Screening Officer.



 Listen

 Previous Card

Next Card 

Step 2 of 16





Wait in line with the other passengers. There may be lots of people who will be standing close together.



Listen

← Previous Card

Next Card →

Step 3 of 15



If you are carrying your water bottle, you will be asked to empty your bottle into a liquid disposal unit by the Screening Officer.



Listen

← Previous Card

Next Card →

Step 4 of 15





When you get to the front of the line. Take a plastic bin from the pile. Place your carry-on bag or backpack into the plastic bin. Take off your jacket, hat and belt; put it in the plastic bin.



 Listen

 Previous Card

Next Card 

Step 5 of 15



Show the Screening Officer your boarding pass for scanning. Keep your boarding pass with you.

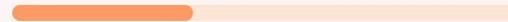


 Listen

 Previous Card

Next Card 

Step 6 of 15





Place your bag containing liquids and gels, any coins or keys from your pocket into the plastic bin.



Listen

← Previous Card

Next Card →

Step 7 of 15



You may be asked to remove your shoes. Follow the officer's instructions.



Listen

← Previous Card

Next Card →

Step 8 of 16





Laptops only (not iPads) should be placed into its own plastic bin alone.



 Listen

 Previous Card

Next Card 

Step 9 of 16



All bins goes through the x-ray machine.



 Listen

 Previous Card

Next Card 

Step 10 of 16





Move to stand in front of the walk-through metal detector. Wait and look at the Screening Officer, walk through when they wave their hand. When walking through the metal detector, if there is no sound, you can move to the conveyor belt to wait in front of the plastic bin with your items. Put on your jacket, hat, belt, and remove your backpack or carry-on bag from the plastic bin. You have completed the security screening! Proceed to your boarding gate.



Listen

← Previous Card

Next Card →

Step 11 of 15



If an alarm goes off when you walk through, it is okay. A Screening Officer will provide you with instruction about what to do next.



Listen

← Previous Card

Next Card →

Step 12 of 15





The alarm may have sounded because you forgot to remove a belt or items from your pocket or, you may have been selected randomly for additional screening. The officer may have to wave a wand close to your body, swab your hands, pat you down, search your carry-on bag, or ask you to enter a full-body scanning machine for a photo.



Listen

← Previous Card

Next Card →

Step 13 of 15



Once you and your items have been screened, pick up all of your belongings from the bin located on the belt. Leave the area quickly to help make room for others. You are done! Please proceed to your gate.



Listen

← Previous Card

Next Card →

Step 14 of 15



On the way to your gate, you can refill your water bottle at one of the water fountains.



Listen

Previous Card

I'm done

Step 15 of 15



Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile



 Inclusion Partners

Card Deck #4



Victoria International Airport-
Boarding a Plane

11 cards

Travel

Start →





This Card Deck will show you how to board a plane at Victoria International Airport. Click NEXT to get started.



Listen

← Previous Card

Next Card →

Step 1 of 11



Find the gate number that matches the gate number on your boarding pass. Arriving at the airport early is great but, it means that you may have to wait a little while to board the plane.

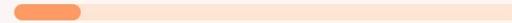


Listen

← Previous Card

Next Card →

Step 2 of 11





Find an empty seat in the waiting area of your gate and sit. While waiting you can do quiet activities, which include reading, playing a game, or something else you like to do. There may be lots of other people who are doing quiet activities around you.



Listen

← Previous Card

Next Card →

Step 3 of 11



Listen carefully for an announcement that it is time for your zone or row to start boarding the plane. You should have your boarding pass to remind yourself what zone you are seated in and your seat number.

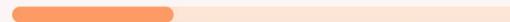


Listen

← Previous Card

Next Card →

Step 4 of 11





When your zone or row is called, wait in line. Have your boarding pass and photo identification ready to present to the gate agent. There may be lots of people who will be standing close together.



 Listen

[← Previous Card](#)

[Next Card →](#)

Step 5 of 11



Follow the path to your plane. At Victoria, you may walk down a corridor to board your plane or, you may walk outside and use stairs to board your plane.



 Listen

[← Previous Card](#)

[Next Card →](#)

Step 6 of 11





When you get to your plane, there may be other passengers lined up waiting to get into the plane. Stand in line and wait with them. While waiting, check your boarding pass for your seat number. Your seat number will be a number with a letter beside it.



 Listen

 Previous Card

Next Card 

Step 7 of 11



When it is your turn to enter the plane, walk down the aisle to find your seat. Match the row number and letter on your boarding pass with the row number and letter on the seating rows. This is your seat.



 Listen

 Previous Card

Next Card 

Step 8 of 11



If you have a backpack or smaller item, put it under the seat in front of you. If you have a larger carry-on bag, it will need to go in the overhead bins. You can ask a flight attendant to help you.



Listen

← Previous Card

Next Card →

Step 9 of 11



Sit down into your seat and put your seat belt on. Listen to announcements. You are ready for your flight!



Listen

← Previous Card

Next Card →

Step 10 of 11





During the airplane ride, you may choose to do an activity quietly.



 Listen

 Previous Card

I'm done 

Step 11 of 11



 Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile

Card Deck #5

← Victoria International Airport (YYJ)



♥ Inclusion Partners



Victoria International Airport - Landing and Getting your Baggage

5 cards

Travel



This Card Deck will show you how to collect your baggage after the plane has landed. Click NEXT to get started!



Listen

Previous Card

Next Card

Step 1 of 5



Listen for the prepare to land announcements. Put your seat belt on. Put your activity away, put your table tray up and make sure your seat is up and straight. Wait for the plane to land. Once the plane is safely at the gate, you can get your backpack or your bag from underneath the seat or from the overhead bin. Wait for your turn to exit the airplane. At Victoria, you will exit into a corridor from the plane or go down the stairs outside and walk into the airport.



Listen

Previous Card

Next Card

Step 2 of 5





Follow the signage and walk to the baggage claim area. Look for your flight number on the baggage carousel screen. Find the baggage carousel for your flight and wait for your baggage.



Listen

[← Previous Card](#)

[Next Card →](#)

Step 3 of 5



If you are arriving internationally, you will collect your baggage and proceed to a Customs Officer to present your passport. If you are arriving domestically, you will collect your baggage off the carousel and exit.



Listen

[← Previous Card](#)

[Next Card →](#)

Step 4 of 5





You are done! Time to leave the airport.



Listen

Previous Card

I'm done

Step 5 of 5

Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile



 Inclusion Partners

Card Deck #6



Victoria International Airport -
Finding Food and Shopping at
Victoria Airport

9 cards

Travel

Start →





This Card Deck will show you how to find food and shops at Victoria International Airport. Click NEXT to get started!



 Listen

 Previous Card

Next Card 

Step 1 of 9



There are a few different options for food and shopping in the airport. Some are located before security and some after you go through security screening.



 Listen

 Previous Card

Next Card 

Step 2 of 9





Go to the restaurant where you would like to order food from.



Listen

[← Previous Card](#)

[Next Card →](#)

Step 3 of 9



You may have to wait in line.



Listen

[← Previous Card](#)

[Next Card →](#)

Step 4 of 9





When it is your turn, order what you would like. You can say, “May I please have...” You may have to wait for your food.



Listen

Previous Card

Next Card

Step 5 of 9



You can pay at most places with cash, debit, or a credit card.



Listen

Previous Card

Next Card

Step 6 of 9





Say, "thank you" when you get your food, drink, or both.



Listen

[← Previous Card](#)

[Next Card →](#)



Our retail shop offers a variety of beverages, snacks and items to make your travels more comfortable. Visit the retail store to see what is available for purchase.



Listen

[← Previous Card](#)

[Next Card →](#)



Enjoy! Please remember that food and magazines can be brought through the Security Screening Checkpoint. Liquids are not permitted.



Listen

Previous Card

I'm done

Step 9 of 9



Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile



 Inclusion Partners

Card Deck #7



Victoria International Airport -
Getting Help, Asking Questions and
Resources

5 cards

Travel

Start →





This Card Deck will show you how to get help or ask a question at Victoria International Airport. Click NEXT to get started!

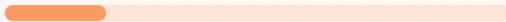


Listen

Previous Card

Next Card

Step 1 of 5



Visit the Information Desk in Arrivals if you need help. A Red Coat Volunteer at the Information Desk will be happy to help. If you require additional assistance to get to your vehicle or to get a taxi or bus, a Red Coat will call for additional assistance.



Listen

Previous Card

Next Card

Step 2 of 5





Our Passenger Engagement and Safety Officers at the airport can help you too. They wear a white blouse and blue jacket and pants.



Listen

Previous Card

Next Card

Step 3 of 5



You can also call 250-953-7511 or the Information Desk at 250-953-7533 to get assistance or ask a question.



Listen

Previous Card

Next Card

Step 4 of 5





YYJ does offer a sensory kit for travel. The kit includes noise cancelling headphones, an activity book and crayons, two fidget toys and hand sanitizer. The kit is available at the Customer Service desk located in departures.



Listen

Previous Card

I'm done

Step 5 of 5



Search Card Decks



Social



Health



Home Care



Food



Shopping



Safety



Money Management



Attractions



School/Work



Leisure



Travel



Personal Care



Home



Schedule



Card Deck Library



Profile