



BEFORE YOUR TRIP

EXTRA ASSISTANCE

Pre-arrange any extra assistance required with your airline.

HEALTH AND SAFETY

Secure your health and safety items in advance.
Face coverings are required for all travellers.

PACKING

Follow CATSA packing guidelines; ensure carry-on and checked baggage comply with airline size and weight requirements.

CHECK-IN

Check-in on-line, pay any additional fees and receive your boarding pass in advance to reduce touchpoints.

FLIGHT STATUS

Check the status of your flight at victoriaairport.com.



GETTING TO YYJ

DROP-OFFS

Please say goodbye outside as only travellers and employees are permitted inside. Exceptions for those requiring extra assistance.

FACE COVERING

Please wear your face covering prior to entry.

SANITIZER

Please sanitize your hands upon entry.



CHECK-IN PROCESS

KIOSKS

Print bag tags using kiosks where available to complete your check-in process and apply your own tags.

QUEUING

Please observe floor decals and practice physical distancing.



SECURITY SCREENING

FACE COVERING

Please ensure face covering remains in place prior to entering the screening checkpoint.

SANITIZER

Sanitize or wash your hands before and after security screening.



BEFORE BOARDING

SHOPPING

Please maintain physical distancing in retail spaces.

FOOD AND BEVERAGE

Sanitize or wash your hands before and after eating.

SEATING

Please observe seating decals and practice physical distancing. Family units may sit together.



BOARDING

QUEUING

Please follow the directions provided in airline announcements and do not congregate in the queuing area.

DOCUMENTATION

Please have your identification and any documents ready to present. Be prepared to scan your own boarding pass when directed.

BOARDING THE AIRCRAFT

Please practice physical distancing while in walkways, jet bridges and aisles and always follow the instructions of airline staff.

TEMPERATURE CHECK

Please cooperate with any requirements by airline staff to conduct temperature checks.



#TravelSafeYYJ